

# Information Security Policy

Online50 Limited recognises that the disciplines of confidentiality, integrity and availability in Information Security Management are integral parts of its management function.

The Management of Online50 Limited views these as primary responsibilities and fundamental to the best business practice of adopting appropriate Information Security Controls, along the lines laid down in the BS ISO/IEC 27001:2013 standard.

It is Online50 Limited's information security policy to seek to operate to the highest standards continuously and to implement and operate fully BS ISO/IEC 27001:2013 standard, including continual improvement, through registration and annual review.


The scope of the information security process is: The operation of an Information Security Management System relating to the provision of Internet Services and Hosted Software to customers worldwide applying to the whole company, and all of its services and products

Online50 Limited will:

- ✓ comply with all applicable laws and regulations and contractual obligations;
- ✓ implement continual improvement initiatives, including risk assessment and risk treatment strategies, while making best use of our management resources to better
- ✓ meet information security requirements;
- ✓ communicate our Information Security objectives, and our performance in achieving these objectives, throughout Online50 Limited and to interested parties;
- ✓ adopt an information security management system comprising a security manual and procedures which provide direction and guidance on information security matters relating to employees, customers, suppliers and interested parties who come into contact with our work;
- ✓ work closely with our Customers, Business Partners and Suppliers in seeking to establish appropriate information security standards;
- ✓ adopt a forward-looking view on future business decisions, including the continual review of risk evaluation criteria, which may have an impact on Information Security;
- ✓ train all members of staff in the needs and responsibilities of Information Security Management;
- ✓ constantly strive to meet, and where possible exceed, our customers', staff and investors' expectations.

Responsibility for upholding this policy is truly Company-wide under the guidance of the Chief Executive and with the assistance of the Service Delivery Manager who encourages the personal commitment of all staff to address Information Security as part of their skills.

Signed:

  
Robert Lamden, Chief Executive

**ONLINE<>50**

For more information contact Online50:

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Date: 30th September 2011

Latest Review: 14th October 2015

# Information Security Objectives

Online50 Limited is dedicated to establishing, maintaining and continuing to improve an Information Security Management System that includes the setting, measuring and monitoring of Information Security objectives.

Online50 Limited will:

- Protect all forms of information from a wide range of threats.
- Recognise that information can be stored electronically, printed or written on paper; transmitted via post/courier or by electronic means; presented in video or audio material; or spoken in conversation.
- Maintain confidentiality by ensuring that information is only accessible by those authorised to have access.
- Maintain integrity of information by safeguarding the accuracy and completeness of information and processing methods by protecting against unauthorised modification.
- Maintain availability of information by ensuring that authorised users have access to information associated assets and system when required.
- Ensure business continuity, minimise business damage and maximise return on investments and business opportunities.
- Ensure that Information Security is seen as essential to maintain competitive edge, cash flow, profitability, legal compliance and commercial image.
- Set out clearly the nature of the threats faced by Online50 Limited and our users and the possible costs, in both financial and non-financial terms, of information security breaches.
- Identify the processes involved in providing products and services and will establish systems to ensure all employees are able to focus on a prevention rather than detection philosophy and that it is applied throughout the company.
- Operate a system of education and training for Information Security improvement.
- Review the Information and Security Management System to identify opportunities for improvement and to maintain progress and continual improvement.
- Ensure all Information Security Objectives are measurable and consistent with the Information Security Policy.

Achieving these objectives will demonstrate the Board's dedication to the philosophy of applying a systematic approach to the establishment, maintenance and improvement of an Information Security Management System and to demonstrate the determination to consistently provide products and services that meet Customer and applicable regulatory requirements.



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